

CMOQ Technology Committee
2011-2012 Strategic Plan

Go Into The World and Tell The Good News! (Acts 1:8)

Vision

Information and communication technologies are God-given gifts that can maximize the Cathedral's Mission "to speak to everyone" through faith, community and service.

Mission

Invest in technology that enables CMOQ to leverage its time, talent and treasure to accomplish its pastoral, education and administrative/operational missions by:

- Increasing our ability to minister while reducing our time to administer
- Communicating, distributing and celebrating the unique CMOQ brand
- Bringing the uniqueness of CMOQ alive to our parish, school, archdiocese and the world
- Leveraging CMOQ's diversity as a parish and school into a unified, vibrant and evangelizing community of faith
- Engaging and involving all parish, school youth and families at all levels of CMOQ ministries to develop disciples who will lead our 21st century communities
- Making CMOQ a model for information and resource access, delivering an ease of use within the campus, between the campus and parishioners and ultimately the archdiocese and the world
- Enabling best practice long-term capital and information assets planning, development, maintenance, management, security, audit/risk management, vendor management and disaster recovery plans

Goals defined below are multi-year. Objectives are annual for the most part unless otherwise noted. Current action plans are noted after the listing of Goals and Objectives. The goal and objectives they relate to are listed next to each action plan.

Goal 1: Define, implement and sustain an IT governance plan for CMOQ campus

Objectives-Achieve by June 2012

1A: Establish process to document and prioritize core ministry committee and staff IT related modernization projects including budgets by December 2011

1B: Develop methodology and tools to document IT network infrastructure, software applications and change controls by April 2012

1C: Establish key IT policies and guidelines that need to be approved for implementation by June 2012

Goal 2: Be the technology resource to the pastoral council and five core ministries to help enable achievement of their goals and objectives

Objectives – Achieve by June 2012

2A: Inventory IT capacity & capabilities available to serve core ministries and develop a method to communicate these resources to core ministries

2B: Analyze approved core ministry goals and objectives and define how IT capacities and capabilities could enable ministry objectives

2C: Meet with each of the five core ministries to prioritize how they want to use It capabilities and capacities to achieve their goals and objectives

Goal 3: Sustain, modernize and improve business process architecture for campus back office operations & facilities and maintenance using technology solutions

Objectives-Achieve by June 2012 with noted exceptions

3A: Confirm and document key organizational functions, processes and tools that require improvement for which IT can be an effective solution by Feb 2012

3B: Develop and document business-process and IT solutions, skill requirements, budgets, development, testing and implementation plan by June 2012

3C: Define, budget and implement IT training solutions for CMOQ staff and core ministries. Define & Budget by April 2012. Implement in FY 2012-13

Relationship of Current Action Plans to Core Ministries, Goals and Objectives

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| CMOQ Website Development and Management..... | Pastoral Council – Goal: 2A,B & C |
| Haiti Strategic Plan, Website Support..... | Service – Goal 2 – Objective 2 B & C |
| Welcome Packet, Master Calendar, Annual Report..... | Evangelization – Goal 2C |
| Ministry Pro, Roman Missal Projects..... | Liturgy – Goal 2B&C |
| Collection & Attendance Tool..... | Stewardship – Goal 3B&C |
| STAND Management Tool..... | Stewardship – Goal 3B |
| Consolidated Donor Management Project..... | Stewardship – Goal 3B |
| Web-Enabled Focus Group Feedback Report..... | Stewardship – Goal 3B |
| Campus Master Plan..... | Facilities & Maintenance – Goal 3B |
| F&M Proj Mgmt, & Preventative Maintenance Software..... | Facilities & Maintenance – Goal 3A & B |
| Virtual Classroom Research of MoodleRooms..... | Education – Goal 3 – Objective 2A & B |
| Campus Wireless Projects..... | CMOQ Operations (Tactical) - Goal 3 |
| Analyze Basilica & CMOQ IT integration Opportunities..... | CMOQ Operations (Strategic) - Goal 3 |
| Oversee Implementation of Hartman Recommendations..... | CMOQ Operations (Tactical) - Goal 3 |
| Campus Network, Hardware, Software Budgets, etc..... | CMOQ Operations (Tactical) - Goal 3 |
| Campus Tech Oversight and Audits..... | CMOQ Operations (Tactical) - Goal 3 |
| Campus Desktop Leasing / IT Managed Service Plan..... | CMOQ Operations (Tactical) - Goal 3 |